

WSET Level 1 Award in Wine Service Course Synopsis

Entry requirements	WSET Level 1 Foundation Certificate in Wines (this will be taught on day one of course, details of content can be found in the course synopsis on page 2 of this document)
Subjects studied	Synopsis
Introduction to Sommelierie	Learn about the roles and career paths available within wine service
Customer Service	Learn some elements that enhance customer service, and learn how to prepare yourself for service
Equipment for wine service	Learn how to select, clean, polish and handle glassware, and how to use corkscrews and service cloths
Serving wines effectively	Learn how to select, present, open and pour a bottle of wine
Study Materials	Students will receive the Level 1 Wine Service Study Guide and the Foundation in Wine study guide
Duration of course	2 days inclusive of assessment
Modes of Study	Consecutive day
Assessment	Role play restaurant wine service scenario and 30 multiple-choice questions to be answered in 45 minutes A mark of 70% required to pass
Certification	All students who pass will be issued with a certificate suitable for framing and a lapel pin for the Foundation in Wine and the Award in Wine